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February 18, 2005

Total Number of Pages

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Please deliver the transmitted facsimile pages to:

Examiner Thu V. Huynh

Business Phone

(571) 273-4124

Telecopier Phone:

(703) 872-9306

From:

Jens C. Jenkins

Comments:

Please see attached.

Scrial No.

09/963,914

Docket No.

13768.203

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DATENIT A DOLLOATION

	FAII	PATENT APPLICATION			
•		Docket: 13768,203			
IN THE UN In re application of	NITED STATES PATENT AND TRADEMARK OFF	TCE RECEIVE OF UPAL FAX ON A ST			
	Timothy E. Wood et al.) FEB 1 8 200n			
Scrial No.	09/963,914)) Art Unit			
Filed:	September 26, 2001) 2178)			
Confirmation No.	9417)			

FACILITATING CONTEXTUAL HELP IN A

Examiner:

For:

Thu V. Huynh

Customer No.

47973

CERTIFICATE OF FACSIMILE TRANSMISSION

BROWSER ENVIRONMENT

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

I hereby certify that this paper is being transmitted via facsimile to the Patent and Trademark Office to phone no. (703) 872-9306 (Formal Fax No.) on the date shown below.

- Amendment "A" (9 pages)
- Transmittal Letter (2 pages)

Dated this _____ day of February 2005.

Respectfully submitted,

JENS C. JENKINS
Registration No. 44,803
Attorneys for Applicant

Customet No. 47973

RDN:JCJ:cm CM0000005666V001

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PATENT APPLICATION
Docket No. 13768.203

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of)
	Timothy E. Wood et al.)
Serial No.	09/963,914)Art Unit)2178
Filed:	September 26, 2001)
Confirmation No.	9417)
For:	FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT)))
Examiner:	Thu V. Huynh)

AMENDMENT TRANSMITTAL

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment for entry in the above-identified application.

X No additional fee is required.

W

CARC'T REED

R. Parrish Piuleman, Ja. PUTHUP MALEN, JR. L. REX SEARS, ITELL. WHITIM R. RIGHTER FRIC M. KAMERATH ROBERT E. AYLOR A JENS C., DANIE KIVIN W. STINGLA WITHAM J. ATHAY MICHAEL IS DOND RVAN D. HYNNEN SARA D. JONES TIGS REFIER JANNA 1. JENNEN Marchaw D. Lono J. TaVAR OFDHAM MICHAEL J. PRODUMA JOSEPH L. KRUPA BRRED A. HANNA BRELF L JOHNSON MAITHIW A. BARROW WESTLY C. ROSANDER ... ANDREW S. HANSEN LIDAD E. NYDLOGER JOSEPH G. Pra-CHNON'E DOM RYAN N. PARE TAMES B. Bersin Athun B. Menge KIRK R. HARRIS KLPOY SCHNEELER MICHAEL M. BALLARD DAVID A. JONES SHANE K. JINSTN JUNATUAN M. BIKNS, PH D.

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* Adminted only in California Adminted only in Vingenia The fee has been calculated as follows.

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			TOTAL		TOTAL	0

- X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-3178.
 - X Any filing fees under 37 CFR 1.16 for the presentation of extra claims.
 - X Any patent application processing fees under 37 CFR 1.17.
 - X Any fees for filing a terminal disclaimer under 37 CFR §§ 1.321(c) and 1.20(d).

Dated this 17 day of February 2005.

Respectfully submitted.

RICK D. NYDEGGER Registration No. 28,651

JENS C. JENKINS

Registration No. 44,803

Attorneys for Applicant

Customer No. 47973

RDN:JCJ:cin CM0000005665V001

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PATENT APPLICATION RECE
Docket No. 13768202316742 FAX

IN THE U	NITED STATES PATENT AND TRADEMARK OFF	ICE	
In re application of)	
	Timothy E. Wood et al.)	
Serial No.	09/963,914) Art Unit	
Filed:	September 26, 2001) 2178	
Confirmation No.	9417))	
For:	FACILITATING CONTEXTUAL HELP IN A BROWSER ENVIRONMENT)	
Examiner:	Thu V. Huynh)	
Customer No.	479 73)	

AMENDMENT "A"

Mail Stop AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of January 5, 2005 (paper no. 20041220), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.